

MAG Regional Videoconferencing System Request for Proposals (RFP)

Questions Received from January 10, 2000 to January 14, 2000

Q: Will any preference be given to an in state or county vendor who responds to the MAG Regional Videoconferencing System RFP?

A: No preference will be given to an in state or county vendor. MAG is looking for the proposal that best meets the needs of the RFP, independent of where the vendor(s) is located.

Q: Will any preference be given to a native American or minority owned company who responds to the MAG Regional Videoconferencing System RFP?

A: No preference will be given to a native American or minority owned company as MAG is looking for the best proposal independent of the company(s) ownership. However, MAG has a Disadvantaged Business Enterprise (DBE) goal of 11% for this RFP. Please see Appendix K of the RFP for MAG's Key DBE Program Requirements for Consultant Contracts.

Q: Do we need to bid on everything or can we bid a portion of the MAG Regional Videoconferencing System RFP? I am concerned with guaranteeing telephone company services like bandwidth.

A: Proposer(s) can respond to one or all tasks in the RFP. Preference will be given to a single Proposer taking responsibility for coordinating all facets of the project.

Q: It sounds like you may expand your network in the future. How many sites can you see yourself expanding to? I would like to quote you an Multi-point Conference Server (MCS) chassis that will accommodate your future needs.

A: MAG plans to have a successful videoconferencing project. In future years it is likely that the number of sites will increase but that number is not known at this time. Proposer(s) should ensure that the MCS chassis meets the requirements stated in the RFP dated December 10, 1999.

Q: Do you acknowledge companies that are certified in states other than Arizona for Disadvantage Business Enterprise (DBE) credit?

A: MAG only acknowledges companies that are certified by the Arizona Department of Transportation (ADOT) or the City of Phoenix, both of which certify and maintain lists of

DBEs. The ADOT list can be obtained by mail or fax by calling 602-255-7761 or in person at 1739 West Jackson Street, Room 127P, Phoenix, Arizona, 85007. The City of Phoenix list can be obtained via mail by calling 602-262-6790 or in person at 251 West Washington Street, 7th Floor, Phoenix, Arizona, 85003. If interested in recertifying a company for DBE status, please contact either ADOT or the City of Phoenix.

Q: You mention two different support plans in the RFP. One is a 24 x 7 coverage plan, and the other is 12 x 5. I just want to confirm you are asking for 24 x 7 support for the network, and 12 x 5 support for the equipment.

A: The MAG Regional Videoconferencing System RFP asks for 24 x 7 Help Desk Support for network at both the hub and end sites, the Multi-point Conference Server and the Audio Conference Server. The 12 x 5 Help Desk Support is for the videoconferencing equipment at both the hub and end sites. Please see Appendix C, Specifications.